

Category of work: _____ Contractor: _____

EVALUATION OF REPAIR SERVICE PROVIDED BY CONTRACTOR

• In your opinion, was the work satisfactory? yes no see comments

• Date of work _____

• Description of work: _____

• Address where work done: _____ (optional)
(so, in the case of exterior repairs, residents might judge the quality of the work for themselves)

• **Name of Company:** _____ **Phone** _____

• **Contractor's Name** (person signing bid/contract): _____

• **Street Address:** _____

City/Zip: _____

• **Please rate your contractor/service in making the repair:**

	Very Good	Average	Poor
On the bidding process: answering questions, discussing repair options, writing the bid			
On quality of work (craftsmanship)			
On starting when promised			
On completing, once started			
On fixing problems, if any			

• **Were there unexpected costs** (i.e., was "additional" work needed?) yes no

—Had the contractor warned you in advance of the possibility? yes no

—Were the costs fair/reasonable? yes no

• **Comments on Work — Explanation of Problems — Suggestions to Others**

• **Sources used to find contractor:**

personal recommendation

City's Contractor List

HRRC'S Book

advertisement through (specify source): _____

other: _____

This evaluation must be signed for HRRC to use it. *please sign on the reverse side*****

To Users of Book: HOME REPAIR RESOURCE CENTER (formerly FHC Housing Corporation) has not verified, nor evaluated, the accuracy of any of the statements above, positive or negative. Evaluations are provided as a community service. Please look in the front of the notebook and read HRRC's suggestions (and cautions) for use of this information.

STATEMENT OF SIGNER

The statements I have made in the "Evaluation of Repair Service Provided by Contractor" are expressions of my opinion only and are voluntarily furnished to Home Repair Resource Center (formerly FHC Housing Corporation) to be shared anonymously with other residents of Cleveland Heights who request to examine it.

I understand that my identity shall not be included in the copy of this evaluation that is made available for examination by anyone. I am signing this statement to verify (1) that the evaluation is my own opinion, (2) that I believe it to be fair and truthful, and (3) that Home Repair Resource Center has my permission to share my opinion anonymously with other residents.

Signature: _____ Date: _____

Print Name: _____ Phone: _____

Street Address: _____

City/Zip: _____

Notice: This statement and signature may not be copied or in any way reproduced.

Please return signed forms to:

Home Repair Resource Center
2520 Noble Road • Cleveland Heights, OH 44121