



## Financial Assistance Program

**George & Julia Lenzer** have always worked to maintain their home. Married 44 years, they have an ongoing list of repair projects for the Cleveland Heights house that they bought as new home buyers in 1972. They laughingly explain that “Chief Julia” keeps “personal handyman George” going to keep the house in good shape.

Now retired, George still does as much as he can himself, but he doesn’t climb anymore. (“I don’t want to get my wings that soon,” he admits.) So, when they needed to get their house painted, they came to Home Repair Resource Center. George and Julia had attended HRRC’s repair workshops years ago, but didn’t know about the Financial Assistance Program until they picked up a flyer when they borrowed tools for another project last spring. They decided to check it out.

“Not only was the grant helpful in making our monthly payments more affordable,” says George, “but we felt more comfortable getting the work done.” “It was a very big help,” Julia agrees.

HRRC’s staff helped them establish credit with the bank, gave them specification sheets to use in getting their bids, and worked with them to decide what contractor they would use for the job. “The workers were very polite and meticulous. I couldn’t have done any better myself,” says George. “We were very satisfied with the whole process.”