



Office Volunteers

Nancy Burcham loved her work as a nurse for 49 years, but was looking for another way to serve when she responded to a request for office volunteers that ran in her church bulletin two years ago. Since then, she has greeted visitors, answered phone calls, and performed miscellaneous office tasks for HRRC every Monday morning, except when she's out of town.

As a member of Forest Hill Church, Presbyterian – the church that founded Home Repair Resource Center back in 1971 – Nancy has long been a fan of our organization. Asked what she likes best about volunteering in our office, she points to “the people who work here, and the people who come in for service.” She quickly adds, “And I just love the services HRRC provides!”

Because HRRC offers so many programs for the community, Nancy says that figuring out how to direct calls appropriately has been her biggest challenge. “Just when I think I know everything HRRC does,” she explains, “something else gets added. It keeps me on my toes!”

HRRC would love to have more volunteers like Nancy. If you can commit a couple of hours a week and would like to join the ranks of our office volunteers, call HRRC director Kathryn Lad at (216) 381-6100, ext.11.