



Senior Repair Program

Lucille Conde saw the announcement of HRRC's new Senior Repair Program last summer and immediately thought, "That's what I have been looking for!" She wanted to replace her old electrical service panel – the original fuse box from when her Cleveland Heights home had been built in 1945 – but didn't feel confident contracting such a big project on her own.

"We'd had periodic problems with the electrical system, and we were using extension cords because some of our circuits weren't working," she explains. "I had used several handymen, but I knew they didn't have the expertise for this job, and I hadn't had any luck asking friends for recommendations."

Lucille called HRRC's Senior Repair Specialist Wesley Walker and arranged for an in-home consultation. "When Wesley came out," she recalls, "I was amazed that he was so thorough. He looked at the whole house, exterior and interior, and not just the electrical system. He told me how to get my bids, and reviewed them with me afterwards."

Over the years, Lucille had attended a few of HRRC's repair workshops, but readily admits she's not really a "hands-on" person – especially with electricity. Wesley's assistance made her much more comfortable, just knowing what to ask and expect of the contractor. She concludes, "I am so glad that HRRC is here to help me."